



The SAMRC UHC/NHI Forum is an open meeting for those interested in developments, learning and plans related to the Universal Health Coverage and the National Health Insurance in South Africa and globally.

Presenter: Professor Tanya Doherty

Title: Healthcare workers' and managers' uses of mobile phone messaging applications (apps) in their daily work in South Africa: a mixed method study

At this webinar we will present findings from a research study undertaken in Gauteng and the Free State to explore the extent and purposes for which healthcare workers use messaging apps in their daily work. We will discuss benefits and challenges to this use and current policy gaps.



31 July 2025



15h00 – 16h00

[Register here](#)

Presenter biography



Prof Tanya Doherty is a chief specialist scientist with a research focus on health system requirements for the optimal delivery of priority maternal, newborn and child health services at community and primary care. She has conducted several cluster-randomised trials and programme evaluations of community and primary care interventions in South Africa and across the continent and has published over 160 peer reviewed articles. She is also an honorary professor in the Department of Paediatrics and Child Health, UCT and extraordinary professor in the School of Public Health, UWC where she teaches and supervises Masters and PhD students.

This is a HPCSA CPD accredited webinar

All welcome – for any questions or suggestions, please contact:

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